

LYNK Service Menu Guide



Overview:

LYNK devices provide an accessible Service Menu where you can view important device information and run self service checks, including *Service DEX* and *Reboot* commands.

To Use the LYNK Service Menu:

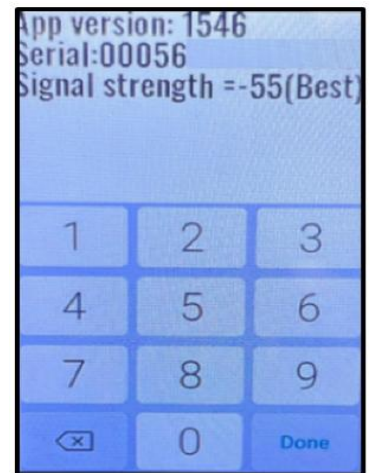
1. Tap the *English* button on the main screen 5 times to enter the Service Menu.
2. The first screen will display the installed telemeter app version, the device's serial number, and the device signal strength.
3. Enter your Operator PIN to access the Service Menu commands.
4. Select the command you wish to perform. From this screen you can *Reboot* the device, send a *Service Dex*, or view *All Options*.
5. *All Options* provides you with the choice to perform or skip the following service commands, in order:
 - a. *Communication Check*
 - b. *Network Check*
 - c. *Credit Card Transaction Check*
 - d. *GC Loyalty Transaction Check*
 - e. *DEX Check*
 - f. *Move Telemeter*

For assistance at any stage of the troubleshooting process, please contact LYNK Support:

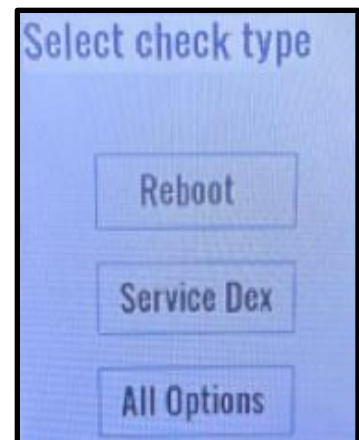
- Email: LYNKSupport@globalconnect.biz
- Phone: (336) 645-9629



Above: Tap the *English* button 5 times to access the Service Menu.



Above: The Service Menu PIN Screen, showing App Version, Serial Number, and Signal Strength



Above: The Check Selection Screen, from which Reboots, Service DEX, and Check commands are performed.

